

**LIFETIME LIMITED WARRANTY**  
**Chelsea Building Products**

Chelsea Building Products Inc., the designer and extruder of the rigid frame and accessory components used in the production of windows and doors, manufactures to the highest standards of design engineering and product performance. Our warranty is backed by years of proven performance in the field and by the sale of millions of vinyl windows and doors using our extrusions.

Chelsea Building Products, a member of the Tessenderlo Group, the manufacturer of the rigid vinyl extrusions used in the windows and doors, warrants to you, the original property owner(s) named in this Certificate, that our rigid vinyl window extrusions are free from the manufacturing defects described below. This Warranty remains in effect for as long as the original property owner(s) are living and own an equity interest in the residential property identified in this Certificate. If more than one property owner is named in this Certificate, the Warranty shall remain in force as long as at least one of the original property owners is living and owns an equity interest in the property in which the windows were installed.

**WARRANTY COVERAGE:**

Chelsea Building Products warrants that the rigid vinyl window and door extrusions produced by Chelsea and installed in the property specific in this Certificate, will not blister, corrode, flake or rot under conditions of ordinary wear, because of manufacturing defects in the extrusions, for as long as you own the property in which the windows are installed, subject to the following terms and conditions.

**REGISTRATION OF THE WARRANTY:**

THE ATTACHED WARRANTY REGISTRATION CARD MUST BE COMPLETED, SIGNED BY THE PROPERTY OWNER(S) AND INSTALLING DEALER AND MAILED TO CHELSEA BUILDING PRODUCTS WITHIN THIRTY (30) DAYS AFTER COMPLETION OF THE INSTALLATION, IN ORDER FOR THE PROPERTY OWNER(S) TO BE ELIGIBLE FOR WARRANTY COVERAGE.

**COVERAGE EXCLUSIONS AND LIMITATIONS:**

This Warranty does not cover glass or component mechanical parts, which may be warranted by the window or door manufacturer. This Warranty only covers the types of damage specified above, and does not include defects or damage attributable to installation, normal weathering, atmosphere pollutants, mildew buildup or that caused by misuse, abuse, settlement of the building, failure of the structure, the owner's failure to provide reasonable and necessary maintenance of the product, fire, lightning, hurricanes, tornadoes, windstorms, hail, vandalism, earthquakes or other acts of God, impact of foreign objects or other causes beyond the control of Chelsea Building Products.

Condensation on windows, which may occur as the natural result of humidity within the property and changes in interior/exterior temperatures, does not indicate a defect in the window and is not included in this Warranty.

This Warranty is valid only if the window or door uses extrusions supplied by Chelsea Building Products. This Warranty does not cover defects or damage attributable to fabrication or assembly of the window contrary to Chelsea specifications. Also, this Warranty shall not apply if extrusions or window accessory products not manufactured or approved in writing by Chelsea Building Products are installed, and such extrusions or accessories cause defects to occur in the windows.

Chelsea Building Products reserves the right to continue to make changes in any of its products. If the products covered by this Warranty are not available, Chelsea Building Products shall have the right to substitute a product that, in Chelsea's sole discretion is of equal quality or value.

If the vinyl window extrusions fail to perform in accordance with the above standards during the Warranty period, Chelsea Building Products will, upon notification and validation of the complaint by inspection, repair or replace, at its option, defective parts or components of rigid vinyl extrusions, supplied by Chelsea for the main frame or sash frame of the window that are returned to our factory. This Warranty does not include labor costs and Chelsea Building Products will not be responsible for any costs incurred in the removal or replacement, re-assembly, installation or reinstallation of the window or any part of component of the window.

Chelsea Building Products is giving you an express lifetime limited warranty under provisions of the federal Magnuson-Moss Warranty Act. Chelsea Building Products cannot and shall not be liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, installers or manufacturers of the window.

ANY IMPLIED WARRANTIES IMPOSED BY LAW, SUCH AS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. CHELSEA BUILDING PRODUCTS SHALL NOT BE LIABLE TO YOU FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY ON THE WINDOW. YOUR EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT, SOLELY AT CHELSEA'S OPTION, AND ONLY ON THE TERMS STATED IN THIS CERTIFICATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

**CLAIMS PROCEDURE:**

Any claims under this Warranty must be made within thirty (30) days after the defect is first discovered. All Warranty claims must be sent to Chelsea Building Products, 565 Cedar Way, Oakmont, PA 15139, Attention: Warranty Department, and should describe the defect claimed, contain a copy of proof of purchase, include a reference to this Certificate Number and date of installation. If your claim falls within this Warranty, Chelsea will instruct you to ship the defective part to Chelsea Building Products, prepaid freight. Chelsea will pay freight charges back to your address.

Chelsea Building Products, Inc.  
Warranty Department  
565 Cedar Way  
Oakmont, PA 15139

### Limited Glass Warranty

Specialty Wholesale Supply (SWS) warrants that for a period of ten (10) years from the date of manufacture that its insulated glass will not develop material obstruction of vision on the internal glass surfaces resulting from dust or film formation caused by failure of the seal due to faulty manufacturing by SWS.

**Exclusions:**

This warranty does not cover defects resulting from:

- a. The use of materials incompatible with the edge seal of the glass unit
- b. Improper usage or handling.
- c. Glass breakage.
- d. Faulty building construction or design.
- e. Immersion of the glass unit(s) in liquid.
- f. Installation within 500 yards of salt water.
- g. Installation in high humidity areas.
- h. Abnormal stresses due to heat or load application.
- i. Vehicle installation.
- j. Installation in which there is excessive vibration.
- k. Units sold outside the United States.

**Policy:**

If the glass unit fails to comply with the terms of the warranty, SWS will repair or replace, at their option, the glass unit without material cost (labor charges may apply) to the original purchaser, FOB the SWS Manufacturing Facility. Any labor will be charged at a rate determined by SWS. The liabilities of SWS are limited solely and exclusively to replacement as set forth herein and do not include any liability for incidental, consequential or other damages of any kind whatsoever, whether any claim is based upon theories of contract, negligence or acts of God, and without any limitation do not include shipping charges, installation or labor costs, or other losses or expenses related to or associated with the inspection, removal or replacement of the unit. Any replacement unit will be warranted for the balance of the original ten year period. This warranty is in lieu of and excludes all other warranties expressed or implied, including merchantability and fitness for a particular purpose. The remedies set forth in this warranty shall be the exclusive remedies available to any person or company. SWS reserves the right to inspect in the field, the installation of any glass unit claimed to be defective. This warranty cannot be modified in any respect by an employee, dealer, agent or representative of SWS or Maki Corp.



This Warranty is in effect as of June 1, 2002